

Cancellation policy

Precautions and Information

In principle, prices listed on this website are tax inclusive.

Travel fees by our vendors are subject to changes without prior notice. The new rates will only apply to arranged tour contracts concluded after the new rates come into effect. For customers who have concluded their arranged tour contracts before the new rates were effected, the old rates will apply.

Customers are responsible for paying for toll road fees, facility usage fees, and parking fees.

Changes and Cancellations

- In principle, until 1 day before the date of use, cancellation and change are accepted by the transportation agency.
- For any type of changes, please be aware that cancellation fees will be incurred determined by transportation organizations as listed below.

Cancellation fees determined by transportation organizations

When making a cancellation, you will be charged a cancellation fee determined by the transportation organization as listed below.

Calculated counting from the service date	Cancellation Fee
6 days prior	Free
5 days prior	30% of total travel fare.
4 days prior	30% of total travel fare.
3 days prior	30% of total travel fare.
2 days prior	30% of total travel fare.
1 days prior	50% of total travel fare.
Same day	100% of total travel fare.

Travel expenses will be refunded from the card company.